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FOR IMMEDIATE RELEASE

Kisco Announces Update For IBM i System Monitoring Tool

Saranac Lake, NY, May 1, 2020: **Kisco Information Systems** today announces Release 5 of its system monitoring tool for the IBM i platform. **iEventMonitor** lets you watch your IBM i system for important events and then send out alert messages to let the right people know about the events in real time.

New with Release 5, Kisco has added the ability to respond to error messages remotely. Prior to this change, customers needed to access their system to resolve error messages. With this new capability, the alert notice contains an HTML link to a web page served on the IBM i using an Apache server instance. When the link is followed, a complete description of the error is shown in a standard browser session. The user has access to the failing job's joblog to review the error situation and a reply to the error message can be submitted. When the reply is submitted, the message reply is processed and a confirmation is returned through the browser. The Apache configuration objects needed to establish the server instance are all included in the software.

Other new features included with Release 5 are a Network Watch feature which will monitor a network connection and report when there are problems with it. The ASP% Watch has been expanded to allow for iASP's to be watched. A new audit feature allows for command line activity to be tracked by specific user profile. The Job Watch feature can now issue an alert when the job is running

longer than expected. And the Watch Task feature can be configured to watch for a message based on specific message text. Many other enhancements are also included.

The core features of iEventMonitor have also been improved with Release 5. As always, it can watch any message queue in the system. This includes the critical QSYSOPR system operator message queue and the optional security event message queue QSYSMSG. iEventMonitor can issue optional reminders when a message has not been responded to in a given period of time. iEventMonitor also watches for specific messages, CPU Utilization, user profile activity, Mutex-wait and Lock-wait situations and more.

Alerts in iEventMonitor can be sent as email messages, text messages or as break messages. Multiple recipients can be specified. For break messages, you just specify a user profile and the software checks to see if that user is signed onto the system before sending them a break message wherever they are working.

The software is compatible with systems using IBM's i/OS 7.1 software release and higher, including i/OS 7.4.

Complete product information is available at www.kisco.com/iem.

iEventMonitor Release 5 pricing starts at \$595.00 for a single partition license and tops out at \$995.00 for an LPAR license. LPAR pricing lets customers implement the software in multiple partitions on a single serial number. Kisco Information Systems offers a free 30-day evaluation of the product that can be downloaded with complete software documentation from www.kisco.com/iem. To obtain a free evaluation call Kisco at (518) 897-5002 or e-mail sales@kisco.com.

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