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FOR IMMEDIATE RELEASE

## **Kisco Announces Update For IBM i System Monitoring Tool**

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Saranac Lake, NY, July 1, 2019: **Kisco Information Systems** today announces Release 4 of its system monitoring tool for the IBM i platform. **iEventMonitor** lets you watch your IBM i system for important events and then send out alert messages to let the right people know about the events in real time.

New with Release 4, Kisco has added several new watch functions. These include an output queue watch that will issue an alert when there are too many jobs waiting to be printed, a user profile watch that will alert you when a specific user has signed on (or off) your system, a text string watch that will alert you when a specific message text is posted to a message queue and two new watch functions that look for jobs going into Mutex Wait status or Lock Wait status. The output queue watch will alert you to hardware issues with a printer. The user profile watch can alert you when a super user (such as QSECOFR) has logged onto your system. The text string will let you watch for specific vendor messages, regardless of their severity level. The Mutex and Lock Wait monitors will alert you when an application is hung up on your system.

The core features of iEventMonitor have also been improved with Release 4. As always, it can watch any message queue in the system. This includes the critical QSYSOPR system operator message queue and the optional security event message queue QSYSMSG. With Release 4, iEventMonitor now can issue

optional reminders when a message has not been responded to in a given period of time. The Job Queue monitor can now issue an alert when the queue has been put on hold. The Job Watch now has an option to remind you if the job has been running for longer than expected. The security audit monitor now has a new option to let you track command line use for registered user profiles. All command line activity is reported in detail. And, the feature that lets you keep track of the active monitors on your system has been improved with more control over each active task running in iEventMonitor.

Alerts in iEventMonitor can be sent as email messages, text messages or as break messages. Multiple recipients can be specified. For break messages, you just specify a user profile and the software checks to see if that user is signed onto the system before sending them a break message wherever they are working.

iEventMonitor continues to include features for monitoring message queues, watching for specific messages at a queue, watching for disc space issues, monitoring for specific jobs starting and/or ending, checking for backed up job queues, subsystem utilization excesses and alerting on system security audit exceptions.

The software is compatible with systems using IBM's i/OS 7.1 software release and higher, including i/OS 7.4.

Complete product information is available at [www.kisco.com/iem](http://www.kisco.com/iem).

iEventMonitor Release 4 pricing remains unchanged and starts at \$495.00 for a single partition license and topping out at \$795.00 for an LPAR license. LPAR pricing lets customers implement the software in multiple partitions on a single serial number. Kisco Information Systems offers a free 30-day evaluation of the product that can be downloaded with complete software documentation from [www.kisco.com/iem](http://www.kisco.com/iem). To obtain a free evaluation call Kisco at (518) 897-5002 or e-mail [sales@kisco.com](mailto:sales@kisco.com).

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